

# SAFE WORKING IN GENERAL PRACTICE

General Practice is facing unmanageable workloads, with a rapidly shrinking and exhausted workforce. To continue to provide safe care to our patients, and to protect the well-being of our teams, you may notice some changes at our practice.

We have limited the number of contacts our clinicians have per day to ensure they provide safe care for patients. Where clinically appropriate, we may offer an appointment at a later date.

When our appointments are full, you will be directed to the most appropriate service for your care. You may be asked to contact 111, the walk-in-centre or another appropriate service.

The practice operates a zero tolerance policy; thank you for treating our staff with respect.

